Library Orientation Action Outcomes

1. Recognize many ways to request librarian assistance

2. Recognize citations for BOOKS and CHAPTERS IN BOOKS

3. Find/acquire known BOOKS/CHAPTERS
   a. Search EMU Library Catalog
      i. Interpret Locations, e.g. ARC
      ii. Place Holds / Recalls
      iii. If item is not owned by EMU or is checked out...
   b. Search MeLCat
      i. If item is not available...
   c. Request via EMU Interlibrary Loan (Illiad)

4. Recognize citations for ARTICLES

5. Find/acquire known ARTICLES or JOURNALS
   a. Start with the EMU Esearch database and search for the ARTICLE TITLE
   b. Search both Google, as well as Google Scholar, for the ARTICLE TITLE
   c. Use the Journals by Title tab on the library home page to search for the JOURNAL NAME containing the article. If found, navigate to the journal publication year, issue, and page where the article is located.
   d. If not found, request a copy of the article via EMU’s Interlibrary Loan service (Illiad):
      http://www.emich.edu/library/services/ill/
6. Find/acquire BOOKS on a subject
   a. Search EMU Library Catalog
      i. Search terms
         1. Subject headings
         2. Keyword synonyms
   b. Search WorldCat
      i. Search terms
         1. Subject headings
         2. Keyword synonyms
      ii. If items not owned by EMU or MeLCat, request via EMU Interlibrary Loan
         1. ILL via FindText+
         2. ILL via library home page

7. Find/acquire ARTICLES on a subject
   a. Where to search
      i. Consider communication channels
      ii. Identify discovery/search tools
         1. 'Where to Start' database page
         2. EMU Library Research guides
         3. Consult librarian subject specialists
   b. How to search
      i. Search terms
         1. Subject headings
         2. Keyword synonyms
   c. How to locate items found
      i. Look for EMU FindText+ button or link
         1. Item is available immediately online, electronic full-text
         2. Item is available in a physical format (print / microfilm) in the library building
         3. Item is not immediately available in either digital or physical format Request a copy of the item (no charge) via EMU Interlibrary Loan

8. Find/acquire DISSERTATIONS and THESSES
   a. EMU
      i. Search EMU Library Catalog
   b. Non-EMU
      i. Search Dissertations and Theses Full Text
      ii. Search Open Access Theses and Dissertations

9. Recognize availability of reference management software